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Dear Referring Practitioner,

I sincerely appreciate your referrals over the years and the confidence placed in me for care for your patients. It's always a great honor to help your patients. I regret I am no longer taking on new patients on a routine basis. ***Please consider referring to another colleague at this time.***

What if I can't find anyone to help my patient?

If you need help and can't find help for your patient from other specialists, please reach out to my office and I'll do my best to assist in seeing your patient (***provided your patient meets certain criteria***). Please start by sending a fax to my office introducing your patient and providing as much information as possible (including blood tests, prior consult letters related to the hair loss, prior biopsies, prior consult letters related to other relevant medical issues). PLEASE FAX THIS TO ME at 1.604.648.9003.

I'm really trying to do my best to triage patients that are running out of options for their hair loss rather than seeing routine referrals. (I'd love to do both but it's not possible any longer. Again I must emphasize I'm not generally taking on any new referrals right now but will extend the offer to help in certain challenging situations).

I'm open to accepting a referral if your patient meets ALL of the following three criteria:

- 1. Your patient has already been evaluated by a dermatologist (and consult letters can be sent to me)**
- 2. Your patient has had blood tests done for hemoglobin, ferritin, TSH in the past 18 months (and you can send those to me)**
- 3. Your patient has been using one or more treatments for his or her hair loss without success (and those can be described to me in a referral letter)**

It will be at least 1 year before I can see your patient – so please keep this in mind when referring a patient and please inform the patient of this wait. Should that arrangement not be acceptable, please refer to another colleague. (Please note that's the best I can do right now as I'm not really taking on any new patients right now! I just want you to know about these options for your patient if you feel there are no options). Should you feel you need to speak to me about specifics of your patient, simply call my office at 1.604.283.1887 and I'll call you back within a few hours to chat more or we can set up a zoom call together. Thanks again for asking me to help in the care of your patients. Yours truly,

Jeff Donovan MD PhD FRCPC FCDA
Canadian and US Board Certified Dermatologist, specializing in hair loss